

Bulky/large item collection service



The council offers a free bulky collection service to residents who wish to dispose of large items such as furniture, televisions, fridges etc. To use this service you need to book an appointment through our environmental contact centre.

What items will you collect?

✓ Carpets and underlay	This must be kept dry to ensure they are not too heavy for the collectors. It is better if they are folded or rolled for easier carrying. (Into manageable pieces). Please ensure underlay is separated from the carpet before collection.
✓ Doors	internal and external, glass panels should be made safe
✓ Furniture	chairs, sofas, tables, wardrobes (dismantled), sideboards, bed base, mattress etc.
✓ Electrical equipment	TVs, Microwaves, Sun Beds without the tubes in them etc.
✓ Garden waste twigs or branches	ensure this is double bagged or bundled together and manageable.
✓ Sheds	broken into manageable bundles (please note anything over 6ft tall can not be taken).
✓ Tyres	only four car tyres
✓ White goods	fridge, freezer, cooker, washing machine and tumble dryers (any doors or locks on air tight fridges etc must be removed).
✓ Wood/branches	these must be bundled up into manageable amounts and there are no dangerous nails etc sticking out.

How many items will you take?

Please be aware the crew will only take listed items. We will only collect four large items, or 10 bags of general waste but not food waste at any one time. These bags need to be the same size as a black refuse sack. The bags need to be double bagged and securely tied at the top.

Items we will not collect

- X Bathroom suites—including sinks, baths and toilets
- X Boilers/storage heaters and radiators
- X Building materials—including rubble
- X Car parts—including batteries
- X Fluorescent light tubes
- X Garage doors
- X Gas bottles
- X General waste unbagged
- X Greenhouses
- X Hazardous materials—including chemicals, paint and asbestos
Please contact the environmental contact centre on 0113 2224406 for further information on disposal of this type of waste.
- X Kitchens—including sinks, cupboards, basic units and worktops
- X Mirrors/patio doors/windows
- X Pianos/organs
- X Tree Trunks

You can dispose of the above items at your local household waste sorting site.

How do I book a collection?

You can book a collection through our environmental contact centre. Our lines are open Monday to Friday 8 am to 6 pm or alternatively you can email your request to refusecollection@leeds.gov.uk.

Where should I leave my items for collection?

All items must be kept in a safe and accessible place ensuring the items are in a reasonable condition and covered due to weather conditions i.e. soft furnishings, sofas and mattresses. Please ensure all nails and screws are removed for health and safety reasons. The gate must be unlocked, no cars on the drive and any dogs must be kept in the house or on a lead on the day of collection. All items need to be made safe by taping up doors and loose wires and emptying out before collection.

What time will you collect my item?

Items will be collected on your collection date between 7am and 5 pm. but please ensure your item(s) are put out by no later than 7 am on the day of collection.

Will the crew take extra items on the day of collection?

The crew will only take the items listed for collection. If you change any items that are due to be collected please contact us at least two days notice before collection is due.

How long will I have to wait for my item to be collected?

The approximate wait time from booking a bulky collection to receiving collection can be up to eight weeks.

Contact us on:

Tel: (0113) 222 4406

Email: refusecollection@leeds.gov.uk

All information regarding the service can also be found on
www.leeds.gov.uk