

**Domiciliary Care Provider Working Group 13th October 2009.
Civic Hall 9.30 – 12noon**

Attendees:

Gladys Wright	Reed Social Care and Community Care
Zoe Bawn	United Response
Farina Tayub	Caremark (Leeds)
Badar Usmani	Caremark (Leeds)
Lucy Towers	Vive UK Ltd
Florence Doku	Jays Homecare
Vicky Kirkbright	HFT
Sue Marshall	Affinity Trust (ex TACT)
Helen Caukwell	Expert by Experience (carer)
Jackie Lavelle	Victoria House
Helen Gee	Adult Social Care

Apologies:

Amanda Wardman	ASC – White Rose House
Trevor Stephenson	Social Worker on Early Implementer Project
Sarah Fox	MHA Care Association
Mary Spencer	LCA
Tony Callaghan	LCC
Iola Shaw	LCC

Introduction

It was agreed that the main focus of the morning would be the home care demand analysis but that we would also discuss the content of the proposed website and have a review of the progress of the forum.

Forum members are reminded that this is a working group with a remit around sharing ideas between members around issues around remodelling in light of SDS and personalisation. It is distinct from any consultation work led by contracts and commissioning or other areas of the authority, in particular the LCC staff involved with the development of framework agreements are not directly involved in this group.

Chris Dunne from the Older People's Commissioning section of Adult Social Care led the session which focused on the recent demand analysis for home care.

The information from this analysis may help to inform providers in their development of support services for personal budget holders.

The analysis covered three main areas:

- Current home care provision
- Demographic changes
- and predicting future need.

Chris stressed that, to be really useful to all parties, information sharing needed to be a two way process as commissioners did not have access to the information about the numbers of people choosing to self fund and or what they chose to buy with their money. This information may well give indications of the way people with personal budgets may use their money.

Chris's presentation is attached so the content is not noted in detail.

Broadly it was shown that the numbers and proportions of older people were due to rise over the next 20 years. Of those older people there would be higher proportions and higher absolute numbers of very old people.

There is also likely to be higher demand from younger people with high level and complex needs.

There will also be increased business for the independent sector as the local authority direct provision will be specialising in reablement and preventative services releasing more 'traditional' home care to the independent sector.

The last couple of slides show recent new business by area. It is important for providers to recognise that this is a snapshot of current demand and that it in no way guarantees similar amounts of work in the future.

Discussion

1. There was discussion about the levels of hard to meet need in outlying areas, particularly Wetherby and Otley. Providers said that in order to try to meet this they would need to have fairly concrete and detailed information about what level of demand there was in each area as there might be a need to provide incentives for workers to travel.

2. In response to a query about the sources of information for the demand analysis some demographic information is available on www.pansi.org (under 65s) and www.poppi.org (over 65s), these sites are available to anyone and contain a lot of useful information. In addition the University of Leeds are working on developing demographic models and a consultancy has recently done some work on behalf of the council on demand for residential care. Some of this information was also useful for the home care work.

3. There was a further request from a provider for good quality feedback from commissioners following unsuccessful bids for tenders.

Review of progress of forum so far and update on website.

The forum was set up to facilitate partnership working between providers and commissioners to help develop the market to meet the needs of people with personal budgets.

People at this meeting felt that the meetings so far had been useful but that they could be improved by more sharing of information and ideas between providers. A

specific request was for some time next month to be set aside for providers to give each other a snapshot of what they do to help build a gradual development of trust .

There was a recognition that commercial constraints could mean that some providers found it difficult to work together and to support one another. The increased development of trust was seen as a gradual process. One provider said that they would be willing to share some non sensitive information and would hope that other providers would feel able to do the same.

LCC agreed to see if they could send out a follow up letter to providers asking for some of the non sensitive information that would improve the home care demand analysis.

The initial purpose of the website is to share the notes of these meetings and the information with forum members and all other providers who might be interested. Some providers felt that in the future it would be good if the remit of the website could be extended to share examples of good practice.

The next session on the 10th November 9.30 -12 noon, West room, Leeds Civic Hall. will focus on Workforce Development. Please will people bring their views and knowledge to the table.

If anyone can provide a venue for the December meeting this would be appreciated.